

## September 29, 2022 Board Meeting

### Directors Present:

Iowa City: Janice Weiner (in-person)

Johnson County: Brad Kunkel (in-person)

North Liberty: Chris Hoffman (virtual)

Iowa City: Pauline Taylor (virtual)

Emergency Management: Dave Wilson (virtual)

Coralville: Meghann Foster (virtual)

1. **Call to Order; recognize alternates.** Meeting called to order at 8:03 A.M. by Chairperson Janice Weiner. No alternates.
2. **Action to approve minutes of the June 24, 2022 Policy Board meeting.** Motion by Taylor, second by Hoffman. All ayes.
3. **Comments from public.** None.
4. **Executive Director's Update.**
  - A. Investigation of new / specialty EAP service for 911 responders.
  - B. 988 hotline for suicide prevention coordination
  - C. DeltaWrx presented their initial findings of the CAD analysis to the Public Safety user group
  - D. July/August: hired two new dispatch supervisors, one internal and one external candidates. Both started in September.
  - E. Looking at improvement of employee annual reviews, revamping processes, policies and procedures as onboarding supervisors.
  - F. Hiring two new dispatchers as two dispatchers left for personal reasons, exploring ways to expand job posting and publication
  - G. Updates to paging system with IC fire department
  - H. New fire speaker mics finally delivered after 10-month wait time
  - I. Training for 7 dispatchers to the IOWA APCO and NENA conferences in Des Moines (no cost)
  - J. Sending 17 dispatchers to Moline for a speaker on Post Traumatic Purpose. The speaker will be talking about communicating through handling trauma, burnout, lack of empathy and loss of motivation for people who constantly deal with trauma (low cost)
  - K. *Discussion regarding training:*
    - a. Positive to send that number of dispatchers to training
    - b. Supervisors / management will also attend, not included in the numbers
5. **Closed Session with Counsel**
  - a. Motion for closed session by Kunkel, second by Taylor. All ayes.
  - b. Motion to leave closed session Wilson, second by Taylor . All ayes.
6. **Other business.** None.
7. **Consider a Motion to adjourn the meeting.** Next meeting will be held Friday, November 18, 2022 at 8:00am. Motion by Kunkel, second by Foster. All ayes.